

Latimer, Becky

From: Latimer, Becky
Sent: Wednesday, January 29, 2020 9:22 AM
To:
Subject: 2019-281-S

Dear Daniel Drake,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-281-S - Application of Palmetto Utilities, Incorporated for Adjustment (Increase) of Rates and Charges, Terms and Conditions, for Sewer Service Provided to Customers in Its Richland and Kershaw County Service Areas <https://dms.psc.sc.gov/Web/Dockets/Detail/117238>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Public Service Commission of South Carolina

Rebecca G. Latimer (Becky)
Administration Coordinator/Clerks Office
101 Executive Center Dr. Suite 100
Columbia, SC 29210
"It's a great day in South Carolina"



* Required Fields

Date: * 01/28/2020

Letter of Protest
Docket No. 2019-281-S

Protestant Information:

Name * DANIEL D. DRAKE

Mailing Address *

City, State Zip * COLUMBIA, SC

E-mail

1. What is your connection or interest in this case? For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Palmetto Utilities.

2. Please give a concise statement of your protest. (This section must be completed. Attach additional information if necessary.)

I am strongly opposed to Palmetto Utilities' request for a sewer rate hike. Any increase to my sewer bill would impose an undue burden and create a financial hardship. Further, any increase to my sewer bill would be unfair when considering that my usage has not increased.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony?

~~NO~~ DO NOT

Yes, I wish to appear at a hearing in this proceeding and offer sworn testimony. I QUESTION THAT CUSTOMER INPUT IS REALLY CONSIDERED IN WHAT I CONSIDER TO BE A FLAWED REGULATORY PROCESS.

Signature Required:

Daniel D. Drake

January 28, 2020

RE: Attachment

Letter of Protest

Docket No. 2019-281-S


Statement of Protest

Based on Palmetto Utilities' past performance, I don't believe any increase should be granted until they have published a full accounting (in plain English) of the errors they have made since acquiring our sewer service from Columbia Water Dept. and what actions they have taken to prevent those errors from reoccurring. Once they were out from under the requirement to continue charging Columbia Water rates, their rate was higher than we had been told it would be. What changed to cause that error? Then they received a 40% + increase 2 years ago. Based on what? Now they want a 25%+ increase. What has changed in just 2 years to necessitate that? What kind of management team needs a 65%+ increase over 2 years?

Beyond that, I think consideration of any increase should be delayed until Palmetto Utilities schedules convenient meetings with customers in facilities with sufficient capacity to accommodate the number of customers who want answers. Today's explanation for turning away dozens if not a hundred people at the first meeting was that they didn't expect such a large turnout. This was either a ploy to downplay the response from their customers or evidence of a company totally out of contact with their customers!

DDD

Latimer, Becky

From: Latimer, Becky
Sent: Wednesday, January 29, 2020 9:25 AM
To: 
Subject: 2019-281-S

Dear Marshall Ham,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

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Sincerely,
Becky Latimer



* Required Fields

Letter of Protest
Docket No. 2019-281-S

Date: * 2/28/2020

Protestant Information:

Name * MARSHALL HAM

Mailing Address *

City, State Zip * Blythewood, SC

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Palmetto Utilities.

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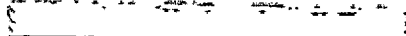
I am strongly opposed to Palmetto Utilities' request for a sewer rate hike. Any increase to my sewer bill would impose an undue burden and create a financial hardship. Further, any increase to my sewer bill would be unfair when considering that my usage has not increased.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

Yes, I wish to appear at a hearing in this proceeding and offer sworn testimony.

Signature Required:

Latimer, Becky

From: Latimer, Becky
Sent: Wednesday, January 29, 2020 9:26 AM
To: 
Subject: 2019-281-S

Dear Matthew Wilson,

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If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer

Jan 29 20, 09:46a

Gretha Davis

803-736-9453

p.1

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Save as PDF file and Email form

to: contact@psc.sc.gov

* Required Fields

Date: * 1/28/2020

Letter of Protest

Docket No. 2019-281-S

Protestant Information:

Name *

Matthew Wilson

Mailing Address *

City, State Zip *

Columbia SC

Phone *

E-mail

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Yes, I wish to appear at a hearing in this proceeding and offer sworn testimony.

Signature Required: